CLEARMIND TECHNOLOGY

SERVICE BRIEF

24/7 Help Desk

Keep downtime from plaguing your business' operational efficiency.

Real-Time Expertise Is Just A Phone Call Away

Our technicians are equipped with industry leading technology.

Clearmind Technology, Inc. is your one-stop-shop for all of your IT support needs. Properly functioning information technology is essential to the success of every business. When IT isn't working as it should, it can create a number of issues for your employees, and ultimately your business' ability to complete projects, create revenue, and sustain efficient operations.

Our knowledgeable and proficient technicians know that you need your IT up and running properly if you want to meet your expectations. That's why we offer our comprehensive help desk service. If your IT is on the fritz, call one of our certified technicians 24 hours a day, seven days a week, 365 days a year, and we will help your staff resolve their most annoying IT issues.

As small and medium-sized businesses have begun to implement some of today's most powerful technology solutions to mitigate many of their company's most pressing operational problems, they often demand that their IT staff have the availability to fix any problem that arises to avoid the costly downtime that can really sink the profitability of an organization. Whether they are made up of in-house technicians, or the trustworthy technicians from Clearmind Technology, Inc., you can now provide your end users with 24/7/365 technical support for all of their hardware and software issues.

Mitigate Risk With Remote Support
Solving IT problems does not need to put stress on your employees.

When technology doesn't work as intended, it can be both a drain on productivity and employee morale. With our 24/7/365 Help Desk, employees always have a number to call that will quickly put them in touch with the IT support they need to solve their technology woes.

In calling our comprehensive help desk for a resolution to your IT issues, our technicians will use our state-of-the-art remote monitoring and maintenance solution to securely gain remote access to the system in question. Our technicians are versed in ITIL best practices and can provide your organization the support that you need to keep your core technology functioning properly. If you are searching for a solution to support your company's crucial end-point technology, look no further than Clearmind Technology, Inc..

Features

- 24/7/365 support from certified, friendly and knowledgeable technicians

- Fast and reliable call resolution

- Remote access and support

- Access to tiered support

- HIPAA and SSAE16 SOC2 compliant

- Indexed logs for critical IT services

- Technicians versed in ITIL best practices

- Support for Microsoft, Apple, and Linux

Benefits

- Support services whenever you need them

- Access to skilled and dedicated technicians ready to help resolve whatever issue is affecting you

- State-of-the-art tools to identify and resolve the issue as quickly as possible, minimizing downtime

- Assist in easing the workload for your in-house resources, permitting employees to focus on business-boosting endeavors

Get proactive and call us TODAY!